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General Terms

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Empowered Conversations will always endeavor to deliver your goods promptly and securely within its documented delivery times. However, Empowered Conversations is dependent on third party suppliers and so cannot make guarantees on delivery times. Empowered Conversations accepts no liability on processes it does not control.

Empowered Conversations will always endeavor to keep a good stock of all lines so it can supply you immediately. However, if Empowered Conversations is out of stock of a product at the time of your purchase, it will offer an alternative or place a special order for you. Product prices are inclusive of GST.

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Orders are to be paid in full prior to the dispatch of goods. Orders are only confirmed once payment has been made via the online checkout.

Delivery Terms

Unless Express Post is selected, all orders are sent within Australia via Australia Post with standard Australia Post delivery times applying to all orders once they have been dispatched. This is generally 3-5 business days from the dispatch date, depending on your location in Australia.